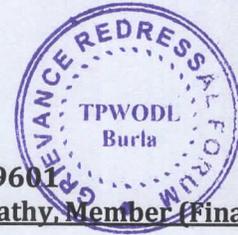


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ 41 (4)

Date: 19/02/2026

**Present:**  
Sri Ranjan Kumar Naik, President  
Sri S.K Dora (Co-opted Member)  
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/10/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Satyabadi Sahu C/o-Sujit Sahu At-Budel Bahal, Po-Jarda,Bonai, Dist-Sudargarh.	4132-3507-0058	9668342952	
3	Respondent/s	SDO (Elect) Kuchinda, TPWODL Jharsuguda,	Division J.E.D, TPWODL, Jharsuguda		
4	Date of Application	07.01.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	✓		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	07.01.2026			
9	Date of Order	19/02/2026			
10	Order in favour of	Complainant	✓	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Kuchinda, TPWODL ,Jharsuguda

**Appeared**

**For the Complainant-** Satyabadi Sahu  
Represented by Sujit Sahu

**For the Respondent -** SDO(Elect.) Kuchinda, TPWODL,Jharsuguda.



**GRF Case No- BRL/10/2026**

Satyabadi Sahu

C/o- Sujit Sahu

At-Budel Bahal,

Po-Jarda,Bonai,

Dist-Sudargarh.

Consumer No-4132-3507-0058

**VRS**

SDO(Elect.) Kuchinda, TPWODL,Jharsuguda.

**COMPLAINANT**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Sri Sujit Sahu on behalf of Satyabadi Sahu appeared in the Camp Court hearing held at SDO Office, Kuchinda, Jharsuguda on Dt. 07.01.2026. The complainant submitted during course of hearing in brief as follows:

- 1) That during 2017/18, due to meter checking by enforcement team, an amount of Rs 23712 was added to bill. So, bill may be revised, which enables consumer to pay the arrear dues.

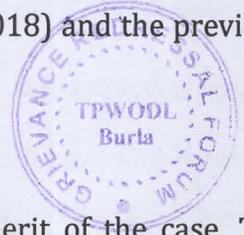
**Previous Complain, if any:** Not Available

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has submitted the ledger copy for the period from May'2012 to Jan'2026, Physical Verification report carried out on 11.02.2026 and written version on 12.02.2026 in this case. In reply to the case the opposite party submitted the following facts.

1. The consumer was availing power supply from 21.02.2025.
2. As the report of Enforcement team meter reading was "6492" on 26.09.2018. So, the bill from Aug'2017 to Jul'2018 bill was revised with reading "6492" and debited Rs 23,826.21/- in the billing month Jan'2019.
3. Meter reading was sent o BTL as "6492"Kwh with date 31.07.2018 for rectification of meter reading.
4. As per data it is observed that consumer bill was revised only for the period of 12 months. So the billing period from Feb'2012 to Jul'2018 may be revised by recasting the actual meter

reading with IMR as "0"Kwh(21.02.2012) and FMR as "6492"Kwh(Jul'2018) and the previous revision amount of Rs 23,826.21/- to be credited.



**OBSERVATION**

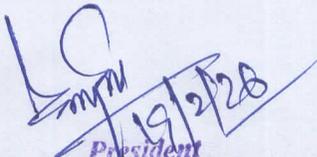
The case is pursued with all documents available on record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing consumer No 4132-3507-0058, having CD-0.01KW under LT- Domestic category, coming under ESO-Kusumi & initial power supply effected on 21.02.2012. On scrutinizing the records in detail, the Forum observed the following facts which are envisaged here under that,

- 1) The date of initial power supply is 21/02/2012 with installed meter no. "418414".
- 2) The consumer was billed in KTJ category from February-2012 to February-2017 only with minimum charge without any unit. From March-2017, consumer category was changed from KTJ to DOM and actual bills were served up to September-2017. From Oct-Nov/2017, average/provisional bills were served up to September- 2023.
- 3) During meter checking on 26/09/2018, reading supress was found with meter reading '6915'Kwh (as per hard copy of bill revision and sundry statement submitted by SDO(Elect.). As per sundry statement, an amount of RS 23826.21/- was debited to consumer account in the month of Dec-Jan/2019.
- 4) The bill revision against the supress reading seems to be ingenuine as the total period was not considered from date of power supply as the consumer was billed on KTJ category.
- 5) The supress reading identify on date 26/09/2018, needs to be spread over entire period from date of power supply to the date of identification to redress consumer complaint and the earlier bill revision need to be withdrawn.

**ORDER**

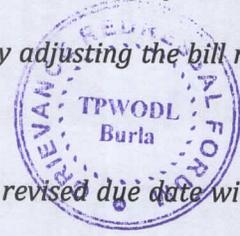
After careful consideration of hearing and documents, statements available on records, the Forum hereby passes order in consonance with Regulation of OERC Distribution (Conditions of Supply), Code,2019

1. *The Opposite Party is directed to withdraw the amount, debited to consumer account in the month of December-January/2019, duly adjusting the bill revision made earlier and/or the benefit arising out of the OTS Scheme, if any.*

  
President

Grievance Redressal Forum  
TPWODL, Burla - 768017

2. The Opposite Party is directed to re-cast the bill from date of power supply to date of suppress reading identified i.e. 26/09/2018 taking IMR as '0'Kwh and FRM as '6915'Kwh, duly adjusting the bill revision made earlier and/or the benefit arising out of the OTS Scheme, if any.
3. The Opposite Party is directed to serve the revised energy charges bill with revised due date within 30 days from the issue of this Order, duly considering the applicable tariff during the period, considering the adjustments, if any, and adjustment for the payments made by the complainant.
4. The Complainant is directed to pay the revised billed amount so arrived at, if any, within due date after receipt of the revised energy charges bill to which the complainant is liable to pay.



Accordingly, the case is disposed of.

**The opposite party is directed to submit the compliance report to this Forum within one month (by the end of Mar-2026) from the date of issue of this order.**

**S.K Dora**  
(Co-Opted Member)  
*Co-opted Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**S.Tripathy**  
Member (Finance)  
*Member*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**Ranjan Kumar Naik**  
(President)  
*President*  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to: -**

1. Satyabadi Sahu, C/o- Sujit Sahu, At-Budel Bahal, Po-Jarda, Bonai, Dist-Sudargarh.
2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/10/2026)